"Embracing Technology- Website Best Practices, Mobile Payments, e-billing and on-line payments"





2017 CACTTC Education Conference San Mateo County, California

- Electronic Bill Presentment
 - Biller-Direct
 - Bank-Aggregator (Bill Consolidation)
- **Solution** Electronic Payment Reminder
 - o e-Billing
 - o e-Reminder

Annual Electronic Property Tax Billing Notification

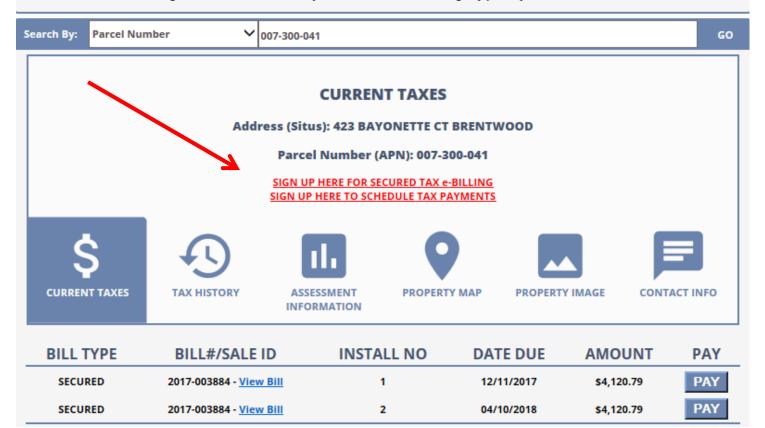
- Go Green
- Links Directly to Online Payment Options
- Send to Multiple Email Addresses

Account Lookup and Installment Options



Today's Date is 10/2/2017

Accuracy of the information may be affected by pending payments or corrections. Posting occurs at minimum weekly. The balance due, including any penalty, is as of 09/30/2017.

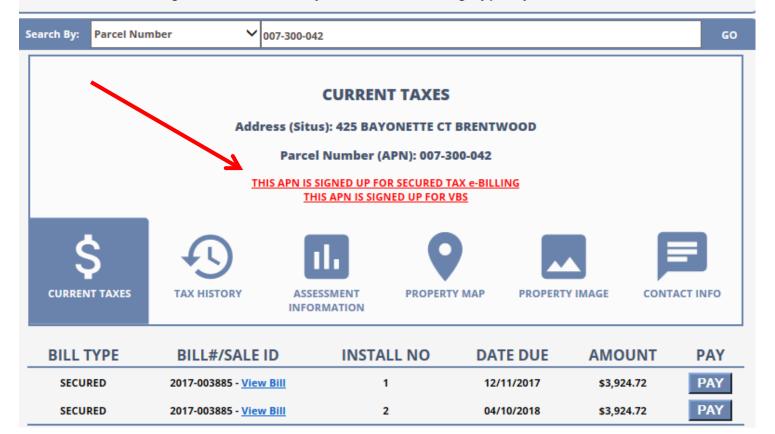


Account Lookup and Installment Options



Today's Date is 10/2/2017

Accuracy of the information may be affected by pending payments or corrections. Posting occurs at minimum weekly. The balance due, including any penalty, is as of 09/30/2017.



September

 Your Secured Property Tax Bill for Fiscal Year 2017-18 is now available on line to look up and pay. Simply click on the Assessor's Parcel Number(APN) <u>007-300-042</u> to launch the Account Summary web page and view your bill and/or make a payment.

November & March

 This is a courtesy notice only. If you have already made your Secured Property Tax payment on the parcel listed below, please disregard.

Your Secured Property Tax Bill for Fiscal Year 2017-18 is available to view and pay online. Simply click on the Assessor's Parcel Number(APN) <u>007-300-042</u> to launch the Account Summary web page and view your bill and/or make a payment.

- **50** One-Time-Payment
- Scheduled Payments
- Online Banking
 ■
- ∞ Other

So One-Time-Payment

- Installment or "Select All"
- Add Selected Items to Cart
- Look Up Additional Property Taxes
- Agree to Terms and Conditions
- Enter Payment Details
- Review Details & Complete Transaction

- - ChatBot
 - Kiosk

Solution Silling and Scheduler (VBS) Solution (VBS)

- o Enroll
 - Secured
 - Unsecured
- Banking Information
- Email Notification (Mandatory)
- Text Notification (Optional)
- Schedule Payment

Online Banking ■

- Delayed Payments
- Missing Information
- Options
 - Tax Payment Consolidation

- Property Tax Online Processing System (PTOPS)
 - CORTAC Agencies
 - Property Managers
 - Developers

Mobile Payments

- Responsive Design
- Quick Response Code
- **SMS**

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