

# “Embracing Technology- Website Best Practices, Mobile Payments, e-billing and on-line payments”



2017 CACTTC Education Conference  
San Mateo County, California

# e-Billing

## ⌘ Electronic Bill Presentment

- Biller-Direct
- Bank-Aggregator (Bill Consolidation)

## ⌘ Electronic Payment Reminder

- e-Billing
- e-Reminder

## ⌘ Text Reminder

# e-Billing

- ∞ Annual Electronic Property Tax Billing Notification
  - Go Green
  - Links Directly to Online Payment Options
  - Send to Multiple Email Addresses

# e-Billing

## Account Lookup and Installment Options

 [View Cart\(0\)](#)  
\$0.00

Today's Date is 10/2/2017

Accuracy of the information may be affected by pending payments or corrections.  
Posting occurs at minimum weekly. The balance due, including any penalty, is as of 09/30/2017.

Search By: Parcel Number

### CURRENT TAXES

Address (Situs): 423 BAYONETTE CT BRENTWOOD

Parcel Number (APN): 007-300-041

[SIGN UP HERE FOR SECURED TAX e-BILLING](#)  
[SIGN UP HERE TO SCHEDULE TAX PAYMENTS](#)



CURRENT TAXES



TAX HISTORY



ASSESSMENT  
INFORMATION



PROPERTY MAP



PROPERTY IMAGE




CONTACT INFO

BILL TYPE	BILL#/SALE ID	INSTALL NO	DATE DUE	AMOUNT	PAY
SECURED	2017-003884 - <a href="#">View Bill</a>	1	12/11/2017	\$4,120.79	<input type="button" value="PAY"/>
SECURED	2017-003884 - <a href="#">View Bill</a>	2	04/10/2018	\$4,120.79	<input type="button" value="PAY"/>

# e-Billing

## Account Lookup and Installment Options

 [View Cart\(0\)](#)  
\$0.00

Today's Date is 10/2/2017

Accuracy of the information may be affected by pending payments or corrections.  
Posting occurs at minimum weekly. The balance due, including any penalty, is as of 09/30/2017.

Search By: Parcel Number



007-300-042

GO

### CURRENT TAXES

Address (Situs): 425 BAYONETTE CT BRENTWOOD

Parcel Number (APN): 007-300-042

THIS APN IS SIGNED UP FOR SECURED TAX e-BILLING

THIS APN IS SIGNED UP FOR VBS



CURRENT TAXES



TAX HISTORY



ASSESSMENT  
INFORMATION



PROPERTY MAP



PROPERTY IMAGE



CONTACT INFO

BILL TYPE

BILL#/SALE ID

INSTALL NO

DATE DUE

AMOUNT

PAY

SECURED

2017-003885 - [View Bill](#)

1

12/11/2017

\$3,924.72

[PAY](#)

SECURED

2017-003885 - [View Bill](#)

2

04/10/2018

\$3,924.72

[PAY](#)

# e-Billing

## ∞ September

- Your Secured Property Tax Bill for Fiscal Year 2017-18 is now available on line to look up and pay. Simply click on the Assessor's Parcel Number(APN) [007-300-042](#) to launch the Account Summary web page and view your bill and/or make a payment.

# e-Billing

## 🌀 November & March

- This is a courtesy notice only. If you have already made your Secured Property Tax payment on the parcel listed below, please disregard.

Your Secured Property Tax Bill for Fiscal Year 2017-18 is available to view and pay online. Simply click on the Assessor's Parcel Number(APN) [007-300-042](#) to launch the Account Summary web page and view your bill and/or make a payment.

# Online Payments

- ☞ One-Time-Payment
- ☞ Interactive Voice Response (IVR)
- ☞ Scheduled Payments
- ☞ Online Banking
- ☞ Other



# Online Payments

## ∞ One-Time-Payment

- Installment or “Select All”
- Add Selected Items to Cart
- Look Up Additional Property Taxes
- Agree to Terms and Conditions
- Enter Payment Details
- Review Details & Complete Transaction

# Online Payments

## ∞ Interactive Voice Response (IVR)

- ChatBot
- Kiosk

# Online Payments

## ∞ Virtual Billing and Scheduler (VBS)

- Enroll
  - Secured
  - Unsecured
- Banking Information
- Email Notification (Mandatory)
- Text Notification (Optional)
- Schedule Payment

# Online Payments

## ∞ Online Banking

- Delayed Payments
- Missing Information
- Options
  - Tax Payment Consolidation

# Online Payments

## ∞ Property Tax Online Processing System (PTOPS)

- CORTAC Agencies
- Property Managers
- Developers

# Mobile Payments

- ☞ Responsive Design
- ☞ Quick Response Code
- ☞ SMS
- ☞ Digital Wallet
- ☞ Pay Near Me

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